



Government of Punjab
Directorate of Governance Reforms & Public Grievances

To,

1. All Administrative Secretaries of Government of Punjab
2. All Heads of Departments / Boards / Corporations / Societies / PSUs of the Government of Punjab
3. All Deputy Commissioners of the State of Punjab

No. DGRPG/eOffice/E-605152/II/730060/2023

Dated: 22/11/2023

Subject: Transition to Digital Communication by Department of Governance Reforms & Public Grievances (DGRPG)

1. It is intimated that the Department of Governance Reforms & Public Grievances (DGRPG) is transitioning to digital communication for all official correspondence. Effective immediately, all communication from DGRPG to other departments will be conducted electronically through eOffice or email (dgr@punjab.gov.in).
2. Letters from DGRPG will go to the "**Inter eOffice / Intra eOffice**" section under "**Received Letters**" in eOffice. For communication through email, it is recommended to use email addresses with the government domain name (.gov.in).
3. All offices are encouraged to replicate the same for all conducting all official correspondence. Please contact the eOffice support team (eoffice.helpdesk@punjab.gov.in) for any assistance.