

PSeGS invites bids on GeM portal from interested bidders for supply, installation and commissioning of storage disks for expansion of SAN storage (IBM v7000) with comprehensive onsite warranty to be installed in the State Data Center of Punjab situated at Mohali.

**Additional terms and conditions:**

1. All bidders including MSEs and startups are required to submit EMD / PBG.
2. The bidder must submit Product Life Cycle certificate from OEM for atleast 7 years. Further, the OEM shall ensure the availability of spares during this period. (Document: letter from OEM).
3. The bidder must submit signed and stamped copy of this ATC document along with technical bid.
4. Hardware equipment should be covered under 5 years onsite comprehensive warranty from OEM. (Document: letter from OEM)
5. The OEM must ensure 24 \* 7 \* 365 service support during warranty period. (Document: letter from OEM). The complaints must be resolved (including the cases where the equipment is required to be replaced) within 6 hours of lodging of complaint. In case of non-compliance, a penalty @ Rs. 1,000 per hour of delay beyond 6 hours (or part thereof) shall be applicable. This rate of penalty shall be doubled after every 24 hours incase the equipment is not made functional. These penalties shall be recovered from the pending payment (if any) or from the PBG.
6. Installation and commissioning of the solution will be done by the OEM. (Document: letter from OEM).
7. 97.5% payment will be made after delivery, installation and commissioning of the equipment. Remaining 2.5% payment will be made on annual basis spread over five years (i.e. 0.5% payment after completion of each year from the date of commissioning).
8. The bidder should not have offered lesser price for any of the line items to any government / semi-government organization of Centre or any State (of same specification as in tender). If such a case is discovered for any line item then the lesser price offered to the other organization shall be automatically applicable for those line items in this tender.
9. Amendment / clarification in specifications is as under:

- a) Expansion disk's usable capacity should be 100 TB with SSD:SAS ratio of 60:40. SAS with RPM 15K.
- b) 5 years onsite warranty.

10. The bidders requiring any clarification on the bid document may submit their queries via email to [smanager.dgr@punjab.gov.in](mailto:smanager.dgr@punjab.gov.in) and [saroj.semt@punjab.gov.in](mailto:saroj.semt@punjab.gov.in) by 11 AM on 14.04.2020 in the following format in a spreadsheet file:

SN	Tender / ATC Clause No.	Page No.	Tender / ATC Clause detail	Amendment Sought / Justification

11. Date and time of pre-bid meeting: 11:30 AM on 14.04.2020.